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## Press release

### The Retreat celebrates glowing inspection report

York-based specialist mental health provider, The Retreat, is leading the way in providing high quality mental health services, according to its latest inspection report by the Healthcare Commission.

The Retreat is a not-for-profit, specialist mental health provider, working with the NHS to provide care for people with complex and difficult needs.

Staff and services at The Retreat were praised by the Healthcare Commission, following its inspection earlier this year.

The inspection report, concluded that there had been significant improvements at The Retreat since its last inspection.

“There has been a significant increase in compliance with the national minimum standards at The Retreat since the last inspection, alongside ongoing improvements in the environment of care and the processes and systems that support patient care including risk assessment and management,” said the report.

The Retreat was assessed under six categories: safety, clinical and cost effectiveness, governance, patient focus, accessibility and responsive care and care environment and amenities.

The Retreat’s chief executive Jenny McAleese said: “The inspections help us identify areas where we need to improve and these results show that we are improving year on year. We remain one of the leading mental health providers in the UK and this is down to the hard work and dedication of staff.

“We know, however, that there are still areas where we can improve. For instance, we are required to improve our availability and access for staff to high quality training opportunities. We are committed to achieve this to maintain and further develop the excellent skills available in our workforce.”

“As a healthcare charity, we are working with the NHS to provide specialist mental health services and currently 90% of our patients are funded by the NHS.

“We provide care of the highest standard and quality and, as a not-for-profit organisation, any surplus we make is reinvested in our services.”

**ENDS**

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