



The Retreat Community

Compassion Collaboration Community

CQC Action Plan Summary

Staffing levels

Recruitment of Night Site Coordinators to support units.
Review of Bank system to reduce agency use.

Safeguarding

Provide more comprehensive support for the implementation of learning from safeguarding training.

Managing operational change

Implement and embed a Change Management Policy.
Introduce Unit Impact Assessments as part of the process.

Medicines storage

Review clinical storage areas. Take action where necessary.
Monthly Medication Audits in place.

Emergency response

Audited Grab Bags available on all units and in other key areas.

Meaningful activity

Timetabled activity on George Jepson. Improved record keeping of meaningful activity.

Cleaning plans

Review of hospital wide cleaning operational plan and improve training for domestic team.

Our Vision

To deliver innovative, high quality specialist mental health services through compassion, collaboration and community

Our Mission

In a beautiful setting, we promote and support the well-being of people affected by mental ill-health, working with them to nurture their unique potential so that they can have a life worth living

Our Values

Care for the environment
Honesty and Integrity
Peace
Equality and Community
Courage
Hope